

# **KWIK-FIT PRODUCTS AND LABOR WARRANTY POLICY**

## **TYRES**

Warranty is provided by the manufacturer against manufacturing faults only. It does not cover operational/user faults such as but not limited to wrong inflation, overloading, alignment, balljoints, shocks, kingpin or other mechanical problems relating to the vehicle, driver behaviors, operational/road conditions, impact damages. Warranty is limited to one year from date of invoices. Original invoice must be produced and limited to the vehicle it was fitted on. It must not be cut at the bead or anywhere and have no puncture/repairs.

## **BATTERIES**

Warranty is provided by manufacturer against manufacturing faults only. It does not cover operational/user faults such as point 1 to 8 below.

### **BATTERY STANDARD WARRANTY IS 6 MONTHS IF ALL TERMS BELOW ARE KEPT:**

1. It is fitted by Kwik-Fit and alternator must be bet 13.8 to 14.4v.
2. No scratches, markings to terminal or not used on another vehicle
3. Battery must be kept charged at 12.6v when not in used
4. Battery is not under-spec for the vehicle
5. Original invoice must be produced.
6. No warranty for back up, genset, marine, tv or similar usage or minibus
7. Battery warranty is limited the vehicle it is fitted on only and must be running regularly and not left unused over a few weeks.
8. Batteries bought and not fitted by Kwik-Fit do not carry any warranty unless explicitly given. This is because battery must be stored correctly and it discharges if not fitted immediately and must be kept charged to 12.6v and that it may not be fitted to the application. The vehicle alternator must also be working correctly.

**BATTERY EXTENDED BATTERY WARRANTY CAN BE PROVIDED IF THE BATTERY AND THE VEHICLE ARE CHECKED BY KWIK-FIT AFTER 6MONTH AND ALL ABOVE TERMS ARE KEPT.**

## **OTHER PRODUCTS**

Warranty is provided by manufacturers covering manufacturing faults only. It does not cover operational/user faults

## **GENERAL TERMS**

All warranties are limited to the products only and not consequential losses. Products replaced under warranty have warranty for the remaining period left of the original product. Warranty period is for remaining life/period basis. Eg If warranty is one year and 9 months is used, warranty is only for the remaining three months, ie 25%. The company reserves the right to refund 25% of the original purchase price in such case.

1 Jan 2024